**HOW TO SCHEDULE A PICKUP OF YOUR SPUTUM SAMPLE**

**CALL 800-GO FEDEX (800-463-3339)**

Say “**Schedule a Pickup**”

* Follow the recorded prompts
* Indicate, when prompted, that you are “**Using a Stamp”**
* Indicate, when prompted, that yours is an “**Express Pickup”**
* Confirm your **address and time of pickup**

**OR**

* Say **“Customer Service”** and wait for a FedEx representative to join and take your information

When you confirm your pickup time, you will be given a confirmation number that will be needed should you want to cancel the scheduled pickup.

**HOW TO CANCEL A SCHEDULED PICKUP**

**CALL 800-GO FEDEX (800-463-3339)**

Say “**Cancel a Scheduled Pickup**”

* Follow the recorded prompts
* Have your confirmation code when you scheduled the pick-up

**OR**

* Say **“Customer Service”** and wait for a FedEx representative to join and take your information